

## Wayamba Journal of Management

Volume 15 Issue 02 December 2024



## Impact of Big Five Personalities on Job Performance of Executive Employees in Apparel Firms in Kurunegala District of Sri Lanka.

M.G.U.R. Kumari<sup>1</sup>, S.K. Gamage<sup>2</sup> & LV.K. Jayatilake<sup>3</sup>

<sup>1,2</sup>Faculty of Business Studies & Finance, Wayamba University of Sri Lanka.
 <sup>3</sup> Department of Commerce and Financial Management, University of Kelaniya

#### Abstract

The impact of personality traits on employee job performance is well-documented, with manv organizations leveraging this relationship to enhance workforce efficiency. This study investigates the impact of the Big Five Personality traits on the job performance of executive employees within selected apparel firms in the Kurunegala District of Sri Lanka. Using a questionnaire comprising 40 five-point Likert scale statements, data were collected from 285 randomly selected executives. The research followed a deductive approach, testing six hypotheses trough uni-variate and bi-variate analyses. The findings confirmed that all six hypotheses were supported, indicating that each dimension of the Big Five Personality traits significantly contributes to job performance. These results emphasize the value of understanding individual personality traits for evaluating and improving employee performance in the apparel sector. This study offers practical insights professionals, for industry highlighting the importance of integrating personality assessments into performance management strategies. Including specific correlation results in the abstract could further enhance its comprehensiveness and relevance.

*Keywords* - *Big Five Personalities, Executive Employees, Job Performance* 

Received: 7th August 2024

Accepted: 16th December 2024

Published: 5th March 2025

Corresponding author: Lakmini V.K. Jayatilake

> E-mail address: lakminij@kln.ac.lk



https://orcid.org/0000\_00 03\_2238\_1732

DOI: https://doi.org/10.4038/wj m.v15i2.7628

pp: 58 - 65

ISSN: 2012-6182

Wayamba Journal of Management Department of Business Management Wayamba University of Sri Lanka

> Journal Home Page: https://fbsf.wyb.ac.lk/wayambajournal-of-management/

## Introduction

Human resources are one of the most valuable and significant factors in an organization. Because of the role it plays in the organization, and also because it often accounts for a large part of an organization's cost structure. Human resources are the source of achieving competitive advantage because of their capability to convert other resources into output. Human resources are crucial for organizational success, especially in sectors like the apparel industry where they significantly impact both cost structure and competitive advantage. Personality, particularly the Big Five traits (Openness, Extroversion, Agreeableness, Conscienti ousness, and Neuroticism), plays a key role in determining job performance. These traits are stable over time and influence behavior at work, making them important factor an in understanding how employees perform their roles.

Previous research has highlighted the impact of these personality traits across various industries (Barrick & Mount, 1991; Ghani et al., 2016), but there

remains an empirical gap in understanding how they affect executive employees' job performance in this particular context. Despite the wellestablished link between personality traits and job performance in various industries globally (Barrick & Mount, 1991; Ghani et al., 2016), there is limited research focusing on the apparel sector in Sri Lanka, especially in the Kurunegala District. While prior studies have explored related topics-such as the relationship between personality traits and work-family balance (Wickramaaratchi & Perera, 2016)there is a lack of empirical evidence on how these traits specifically affect job performance among executives in the apparel industry. Therefore, the research problem addressed in this study is "How Does the impact of Big Five Personalities on Job Performance of Executive Employees in Selected Apparel Firms in Kurunegala District, Sri Lanka?"

## Objectives

- To examine the impact of openness to experience on job performance of executive employees in selected apparel firms in Kurunegala district, Sri Lanka.
- To examine the impact of extroversion on job performance of executive employees in selected apparel firms in Kurunegala district, Sri Lanka.
- To examine the impact of agreeableness on job performance of executive employees in selected apparel firms in Kurunegala district, Sri Lanka.
- То examine • the impact of conscientiousness on job performance of executive employees in selected apparel firms in Kurunegala district, Sri Lanka.
- To examine the impact of emotional stability on job performance of executive employees in selected apparel firms in Kurunegala district, Sri Lanka.
- To Examine the impact of big five personality traits on job performance of executive employees in selected apparel firms in Kurunegala district, Sri Lanka.

## Significance of the Study

This study highlights the significance of understanding executive personalities to optimize task allocation, boost job

performance, and align roles with individual strengths. Using the Big Five framework—Openness. Personality Extroversion. Agreeableness. Conscientiousness. Emotional and Stability-it explores how these traits influence executive performance in Sri Lanka's apparel industry, addressing a key research gap. Practical insights are offered for HR and leadership to role-personality improve alignment, reduce turnover. and enhance productivity. While focused on Sri Lanka. the findings hold global relevance. especially for emerging markets, contributing to organizational success through better personality-role integration.

## Methods

This study examined five kev personality traits that may impact employees' job performance. It was carried out in a natural, real-world setting, as opposed to a controlled or experimental environment. Using a cross-sectional approach, data were gathered at one point in time from executive-level employees, specifically executives, through a questionnaire. The unit of analysis was individual executives. with a total of 285 respondents in the sample. The sample was chosen through a simple random sampling technique, which is part of the random sampling method, and the sample frame included 285 executive employees.

# Results

The analysis of personal characteristics included the frequency distribution of several variables age, gender, marital status, work experience and educational background of each executive employee. The gender distribution showed that females comprised a larger portion of the sample, accounting for 53% (151), while males represented 47% (134).

The age distribution revealed that the majority of executives 40% (115) were aged between 31-40years. Supervisors aged between 21-30 years accounted for 32% (90), while those aged 41-50 years represented 18% (52). Additionally, 10% (28) of the supervisors were above51 years.

Univariate analysis involved conducting frequency distribution investigations on respondents based on their demographic characteristics. Based on the data the average value of Big Five Personality scores among executive employees is calculated to be 3.8. This suggests that the personality traits exhibited by executive employees can be categorized as "Good." Additionally, the skewness and kurtosis values for the distribution are 0.272 and -0.477, respectively, indicating that the distribution of big five personality scores is approximately normal. Similarly, the average score for job performance among executive employees is computed to be 3.52, indicating a level of job performance categorized as "Good." The skewness and kurtosis values for the it's distribution are 0.104 and 0.415, respectively. suggesting that the distribution of Job performance scores is also approximately normal.

# Discussion

The study found significant positive relationships between the Big Five personality traits and job performance in executive employees at apparel firms in Kurunegala, Sri Lanka. Openness to experience (r = 0.555,  $R^2 = 0.034$ ), extraversion (r = 0.451,  $R^2 = 0.063$ ),

agreeableness (r = 0.458, R<sup>2</sup> = 0.209), conscientiousness (r = 0.497, R<sup>2</sup> = (0.247), and emotional stability (r =  $0.661, R^2 = 0.437$ ) all positively impacted performance, iob with emotional stability showing the strongest effect. Traits like imagination, assertiveness, trust, self-discipline, and reduced anxiety were linked to better job performance. The Big Five collectively explained 37% of job performance variance ( $R^2 = 0.370$ ). These results align with previous studies by Abdullah et al. (2013), Gridwichai et al. (2020), and Alsuwailem & Elnaga (2016).

This study highlights the connection between Big Five Personality traits and Job Performance, offering valuable insights for practitioners. It suggests that managers incorporate personality traits like emotional stability, conscientiousness, and extraversion into strategies to improve employee performance. For policy development, organizations can integrate personality assessments into hiring and training processes, fostering a better employeerole fit. Leadership programs should focus on cultivating traits like selfdiscipline and emotional resilience. Additionally, creating tailored development plans and promoting continuous learning can enhance performance. self-awareness. and cooperation, contributing to organizational success.

## Implications

This study offers valuable theoretical, managerial, and policy implications. It bridges a research gap by validating the link between personality traits and job performance in Sri Lanka's apparel sector, emphasizing the role of personality in executive performance. Managers can use personality assessments in recruitment, align traits with iob roles. and incorporate emotional stability training in leadership Policies integrating programs. personality testing into performance appraisals and fostering creative work environments are also recommended. Future research could address sample generalizability, adopt mixed-method designs, explore additional variables like culture and leadership, and conduct longitudinal studies to track personalityperformance dynamics over time

## Conclusion

The hypotheses testing provided statistical answer for research objectives of the relationship between big five personality (independent variable) and job performance (dependent variable) in selected apparel firms in Kurunegala District, Sri Lanka. According to the findings of this study, it is substantiated that there is high level impact of big five personality and job performance among executives. According to the correlation results, there is a positive relationship between big five personality and job performance among executives in selected apparel firms in Kurunegala District Sri Lanka. And also regression analysis represented that there is a positive impact of big five personality and job performance among executives in apparel industry.

This study confirms that the Big Five Personality traits significantly influence job performance, with emotional stability, conscientiousness, and openness experience being to particularly impact. The findings align with prior studies such as Alsuwailem and Elnaga (2016) and Tuteja and Sharma (2016), reinforcing the robustness of the results.

The study contributes to the theoretical understanding of personalityperformance links and offers practical insights for managers and policymakers aiming to enhance employee performance. While limitations exist, addressing these in future research will further enrich the field, providing a more comprehensive understanding of the dynamics between personality and job performance.

### **Figures and Tables**

Figure 1	1:	Research	Framework
----------	----	----------	-----------

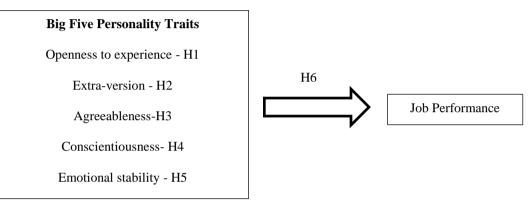


Table 1: Reliability Analysis for the Variables

Variable	Dimensions	Cronbach's Alpha
Independent variable	Openness to Experience	0.875
	Extroversion	0.750
	Agreeableness	0.951
	Consciousnesses	0.883
	Emotional Stability	0.752
Dependent variable	Job performance	0.877

Source: Survey data 2023

#### Table 2: Univariate Analysis

Variables	Mean	Median	Mode	S. D	Skewness	Kurtosi s
BIg five personality	3.8	3.76	3.6	0.28	0.272	-0.477
Job performance	3.52	3.5	3.5	0.28	0.104	0.415

Source: Survey data 2023

		OE	Ex.	Agr.	Con.	EB	JP
OE	Pearson correlation	1	0.400**	0.420**	0.430**	0.450**	0.555**
	Sig.(2-tailed)		0	0.000	0.000	0.000	0.002
Ex.	Pearson correlation	0.400**	1	0.410**	0.420**	0.460**	0.451**
	Sig.(2-tailed)	0.000	1	0.000	0.000	0.000	0.000
Agr.	Pearson correlation	0.420**	0.410**	1	0.430**	0.470**	0.458**
	Sig.(2-tailed)	0.000	0.000		0.000	0.000	0.000
G	Pearson correlation	0.430**	0.420**	0.430**	- 1	0.480**	0.497**
Con.	Sig.(2-tailed)	0.000	0.000	0.000	1	0.000	0.000
EB	Pearson correlation	0.450**	0.460**	0.470**	0.480**	1	0.661**
	Sig.(2-tailed)	0.000	0.000	0.000	0.000	1	0.000
JP	Pearson correlation	0.555**	0.451**	0.458**	0.497**	0.661**	1
	Sig.(2-tailed)	0.000	0.000	0.000	0.000	0.000	
	Ν	285	285	285	285	285	285

**Table 3: Correlation Analysis** 

Source: Survey data 2023

	Openness to Experience	Extroversi on	Agreeabl eness	Conscienti ousness	Emotiona l Stability	BFP
R	0.555	0.451	0.458	0.479	0.661	0.609
R Square	0.034	0.063	0.209	0.247	0.437	0.370
Δ R 2	0.031	0.060	0.207	0.244	0.435	0.368
Constant	3.070	2.818	2.379	2.146	1.880	1.197
B value	0.124	0.190	0.299	0.356	0.427	0.612
Sig. value	0.002	0.000	0.000	0.000	0.000	0.000

 Table 4: Results of Regression Analysis

\*P value is significant at 0.01 level. Source: Survey data 2023

### References

Aboazoum,H. M., Nimran, U., & Musadieq, M. A. (2015). Analysis Factors Affecting Employees Job Performance in Libya. *IOSR*  Journal of Business and Management, 17(7), 42–49.

Alsuwailem, A., & Elnaga, A. A. (2016). Exploring the Relationship between Personality and Job Performance: "New Approach". International Journal of Business and Management Invention, 5(12), 43–53.

- Barrick, M. R., & Mount, M. K. (1991). The Big Five Personality Dimensions and Job Performance: A Meta-Analysis. *Personnel Psychology*, 44(1), 1–26.
- Bartone, P. T., Eid, J., Johnsen, B. H., Laberg, J. C., & Snook, S. A. (2009). Big Five Personality Hardiness. Factors. and Social Judgment as Predictors of Leader Performance. Leadership & Organization **Development** Journal, 30(6), 498-521.
- Digman, J. M. (1990). Personality Structure: Emergence of the Five-Factor Model. Annual Review of Psychology, 41, 417–440.
- Ghani, N. M., Yunus, N. S., & Bahry, N. S. (2016). Leader's Personality Traits and Employees Job Performance in Public Sector, Putrajaya. *Procedia Economics and Finance*, 37, 46–51.
- Herath, H., & Shamila, F. A. (2018). The Impact of Employee Personality Traits on Organizational Commitment in an Apparel Industry in Trincomalee District. South Asian Journal of Social Studies and Economics, 1(1), 1–11.

- Hurtz, G. M., & Donovan, J. (2001). Personality and Job Performance: The Big Five Revisited. *Journal of Applied Psychology*, 85(6), 869–879.
- Koopmans, L., Hildebrandt, V., Vet, H. D., Beek, A. J., & Bernaards, C. (2014). Measuring Individual Work Performance: Identifying and Selecting Indicators. *Work*, 48(2).
- Lounsbury, J. W. (2000). Openness and Job Performance in U.S.-Based Japanese Manufacturing Companies. Journal of Business and Psychology, 14(3), 515–522.
- McCormick, I., & Burch, G. S. (2008). Personality-Focused Coaching for Leadership Development. *Consulting Psychology Journal: Practice and Research*, 60(3), 267–278.
- McCrae, R. R., & Costa, P. T. (2010). *NEO* Inventories *Professional Manual.*
- Minbashian, A., Earl, J., & Bright, J. E. (2013). Openness to Experience as a Predictor of Job Performance Trajectories. *Applied Psychology: An International Review*, 62(1), 1–12.
- Organ, D. W., & Ryan, K. (1995). A Meta-Analytic Review of Attitudinal and Dispositional Predictors of Organizational Citizenship Behavior.

- Rashid, N. M., Sah, N. F., Ariffin, N. M., Ghani, W. S., & Yunus, N. S. (2016). The Influence of Bank's Frontlines' Personality Traits on Job Performance. *Procedia Economics and Finance*, 37, 65–72.
- Rose, R. C., Ramalu, S. S., Uli, J., & Kumar, N. (2010). Expatriate Performance in Overseas Assignments: The Role of Big Five Personality. *Asian Social Science*, 6(9).
- Sekaran, U., & Bougie, R. (2010). Research Methods for Business: A Skill Building Approach (5th ed.).
- Shaikh, M. R., Tunio, R. A., & Shah, I. A. (2017). Factors Affecting Employee Performance: A Study of Islamic Banks. International Journal of Academic Research in Accounting, Finance and Management Sciences, 7(1), 312–321.
- Tuteja, N., & Sharma, P. (2016). Linking Job Performance and Big Five Personality Traits of Employees in Chandigarh IT Sector. Scholarly Research Journal for Humanity Science & English Language.
- Yang, C. L.Yang, C. L., & Hwang, M. (2014). Personality Traits and Simultaneous Reciprocal Influences Between Job Performance and Job Satisfaction. *Chinese Management Studies*, 8(1), 6–26.